



Terms and Conditions for Corporate Technology Services

Last updated September 25, 2026

These Terms govern the corporate website eternadigitalcom.com and technology services that Eterna DigitalCom LLC contracts to provide directly. A signed proposal, statement of work, or order may set additional terms for a specific service. Purchases made through eternadigitalcom.store are subject to the product information and terms presented by that store.

1 Company and contact

Eterna DigitalCom LLC is a Delaware limited liability company. References to “Eterna,” “we,” and “our” in these Terms mean Eterna DigitalCom LLC. Questions about these Terms or a corporate service may be sent to support@eternadigitalcom.com. Project inquiries may be sent to contact@eternadigitalcom.com.

2 Services and scope

Eterna develops and supports websites, software interfaces, subscription and account features, technical integrations, platform systems, and related consulting. A description on the corporate website is general information, not a promise that every feature is included in a particular order. The applicable proposal or order identifies the service, contracting entity, deliverables, timetable, fees, and any ongoing support.

If Eterna builds a website, integration, or checkout interface for a client, the client’s sale of its own goods or services remains separate from the technology work Eterna provides. A service or product offered through a separate brand or website may have its own seller and terms, which should be identified before purchase.

3 Orders, prices, and payment

Before a customer commits to a corporate service, Eterna will provide the applicable scope, price, currency, billing schedule, taxes or charges to the extent known, and payment instructions in the order or proposal. An order becomes binding when accepted as described in that document. Payments may be processed by an independent payment provider. Customers must provide accurate billing information and may contact support@eternadigitalcom.com about a billing error or duplicate charge.

Eterna will not add a recurring charge to a one-time order without presenting the amount, frequency, and renewal terms and obtaining the customer’s authorization for that recurring arrangement.

4 Delivery, access, and acceptance

Digital work, files, access credentials, or service results are delivered by the method and timetable stated in the order. The customer should promptly report a missing delivery, technical problem, or material difference from the agreed scope so Eterna can investigate and, where appropriate, correct it. Any milestone review or formal acceptance process is set out in the order.



5 Subscriptions and cancellation

If an order includes a recurring subscription or maintenance service, its price, billing interval, start date, included services, renewal terms, and any minimum commitment must appear before authorization. A customer can request cancellation of future renewals by emailing support@eternadigitalcom.com from the account or billing email, identifying the subscription. Eterna will confirm the effective date and stop future recurring charges after cancellation takes effect. Access and prepaid service through the current paid period follow the specific order and the Refund Policy, subject to applicable law.

If the customer has an account dashboard with an available cancellation control, that control may also be used. A cancellation request does not require the customer to give a reason.

6 Eterna Store and Fortucoins

Eterna Store presents Fortucoins and subscriptions involving credits. The store-specific product description and terms govern their availability, eligible uses, pricing, delivery, cancellation, and refunds. These corporate service Terms do not replace those product-specific disclosures. Customers with an existing store order may contact support@eternadigitalcom.com with their order reference.

7 Customer responsibilities and intellectual property

Customers must provide materials and instructions they are authorized to use and must not use Eterna systems to violate law or the rights of others. Ownership and permitted use of custom deliverables, pre-existing software, client materials, and third-party components are governed by the applicable proposal or order. Unless the order provides otherwise, neither party transfers ownership of materials it owned before the project.

8 Service changes and interruptions

Eterna may maintain or update its systems and may occasionally need to address technical interruptions. If a material change affects an active paid service, Eterna will communicate the change through the applicable customer contact channel and address any remedy under the order, Refund Policy, and applicable law.

9 Refunds and payment disputes

The corporate Refund Policy explains how to request a refund or billing correction. Customers may also exercise any rights available through their payment provider or applicable law. Eterna does not require customers to waive a lawful payment dispute.

10 Liability and applicable law

Eterna is responsible for its obligations under the applicable order and mandatory law. Neither these Terms nor an order excludes a right or remedy that cannot lawfully be excluded. To the extent permitted by law, neither party is responsible to the other for indirect or consequential loss arising from a corporate service, except where a signed agreement expressly states otherwise. These Terms are governed by Delaware law, subject to mandatory protections that apply to the customer.



11 Updates and questions

Eterna may update these Terms for future use by posting a revised date. Material changes to an active order will be handled under that order and applicable law, rather than retroactively changing an agreed service. Contact support@eternadigitalcom.com for a copy of the terms that applied to a prior order.