



REFUND POLICY

Eterna DigitalCom LLC offers digital goods and services.

Eligible Refund Situations

Refunds may be considered when:

- ✓ Technical failure
- ✓ Duplicate charge
- ✓ Non-delivery of service

Non-Refundable Situations

Refunds are typically NOT granted for:

- ✗ Consumed digital goods
- ✗ Used subscriptions
- ✗ User misunderstanding after delivery

Refund Requests

Submit requests to:

 [support@eternadigitalcom.com]

Include:

- Transaction ID
- Description of issue